G-Connect Privacy Policy

iServiceGlobe, Inc. knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. Please note that iServiceGlobe Inc. (Provider) owns operates and maintains the G-Connect application. If you have a G-Connect account, any information gathered by G-Connect may be correlated with any personally identifiable information that iServiceGlobe has and used by us to improve the services we offer. iServiceGlobe will not disclose confidential customer information, including customer data, except under certain narrowly defined circumstances, such as when required by law. iServiceGlobe agrees not to use, modify, or disclose to anyone other than a customer’s designees any of its respective customer data. iServiceGlobe agrees not to access customer’s accounts, including customer data, except to maintain the service, prevent or respond to technical or service problems, at a customer’s request in connection with a customer support issue, or where required by law.

How G-Connect Works?

G-Connect is a cloud based application that provides integration between SAP CRM and Google Calendar, Contacts and Email. G-Connect will improve your productivity and save your time by decreasing the amount of data you have to enter into both SAP CRM and Google. Rather than continually entering prospect/customer data, interactions and activities into CRM, G-Connect will do the work for you.

Does G-Connect store any information?

No. The G-Connect does not store any other information except email, first name, last name of user and Id’s of contact, calendar, email and tasks which we store in order to perform updates in both the ways either from SAP or Google.
Who is requesting Google user data?

G-Connect app is requesting for user, contact, calendar, task and gmail data from Google and acting as an interface between Google apps and SAP CRM in order to sync data from Google to SAP and SAP to Google.

What data G-Connect is requesting?

G-Connect is requesting for below data from Google:

a) **User data**: G-Connect app requests and stores Google user data like email, name, type of user (admin or normal user) and Google id of user.

b) **Contact**
G-Connect app requests for Google Contacts API and sends the captured data to SAP and doesn’t store any Google contact data at G-Connect except Google contact id at G-Connect, stored Google contact id is used while updating contact from Google to SAP and vice versa.

c) **Calendar**
G-Connect app requests for Google Calendar API and sends the captured data to SAP and doesn’t store any Google calendar data at G-Connect except Google calendar id at G-Connect, stored Google calendar id is used while updating calendar from Google to SAP and vice versa.

d) **Task**
G-Connect app requests for Google Task API and sends the captured data to SAP and doesn’t store any Google task data at G-Connect except Google task id at G-Connect, stored Google task id is used while updating task from Google to SAP and vice versa.

e) **Gmail**
G-Connect app requests for Gmail API and sends the captured data to SAP and doesn’t store any gmail data at G-Connect except Gmail id at G-Connect.

Why G-Connect is requesting Google user data:

G-Connect is requesting for Google user data (Contact, Task, Gmail and Calendar) in order to sync the user data created/updated at Google to SAP and also to sync data created/updated at SAP to Google.